# IT Infrastructures & Edge Solutions for Hotel Business

Tasos Sarris, Channel Sales Business Developer SEE APC by Schneider Electric

Athens, Tuesday 18th February 2020

Confidential Property of Schneider Electric



# Our technologies ensure that Lifeson everywhere, for everyone and at every moment.



# Schneider Electric is leading the digital transformation of energy management and automation

Key figures for 2018

5% of revenues devoted to R&D

**€26 bn** 2018 revenues

42% of revenues in new economies

137,000+ employees in over 100 countries

16% 28% 27% Rest of North the world America Europe 29% Asia Pacific Four end markets: % 29% 14% 10% 7% Commercial & Industrial & Data Center Industrv Infrastructure Utilities **Residential Buildings** & Networks

A well-balanced global presence (2018 revenues breakdown)

Life Is On Schneide

# Walking the talk - 2018 ~ 2020 out standing recognition

### Sustainability commitment



### Schneider Electric Greece & Cyprus



### **Schneider Electric in Greece**

- History: 50 years of presence
- 2 Entities: Commercial & Industrial (Transformers factory)
- Employees: ~ 200 (Com: 85, Ind: 115)
- 2 sales offices: Athens, Thessaloniki

### **Partnerships:**

- ET Distribution: 93 1st level &120 2<sup>nd</sup> level POS
- IT Channel: 4 Distributors, 2 Elite Certified Partners, 2.000 2<sup>nd</sup> level

Life Is On

- Panel Builders Licences: 11 LV (Prisma, 1 Okken), 2 MV (SM6)
- EcoXperts: 2 BMS, 6 Connected P. (Certified)
- Several Invensys partners
- Assets Under Management: 586 (23 WW ranking)

### **Schneider Electric in Cyprus**

- History: 18 years of presence
- 1 Commercial Entity: in SEE since 2017
- Employees: 2
- 1 sales office: Larnaca

### Five trends are shaping the hospitality industry today

### Virtual communities

Social networks (Tripadvisor) Lead to transparent and improved quality of service.

Ecole hôtelière de Lausanne

### **Online Travel** Agents (OTAs)

The notoriety of brands owned by Book Holdings and Expedia have almost replaced hotel brands. This is achieved by building solid relations with travelers.

Apps and digital platforms have a tremendous impact on how hoteliers manage the services they provide on digital tools.

Hotel

"on the go"

More than 50%\* of travelers are not seeking only luxury from a Hotel, but also to live the "experience".

Experience

seeking Travelers

\*Global Web Index

### The "battle" with Airbnb

Taking a step beyond differentiation, hotels can extend their amenities directly to Airbnb users by offering a "day pass" for the hotel's facilities to non-guests

# Hotels need to find new ways to ensure loyalty, maximize efficiency, and demonstrate climate stewardship



#### **Guest** satisfaction

Balance the need to cut costs while meeting rising guest expectations for a frictionless, digital environment with connectivity, control, convenience, and personalization.

#### **Operational efficiency**

Drive efficiency through IoT-enabled automation, analytics, and real-time actionable information. Intuitive, integrated solutions enable proactive maintenance and improved productivity.

#### Energy and sustainability performance

Reduce energy use, costs, and CO<sub>2</sub> emissions to meet environmental regulations and customer demands.



# Our differentiation comes from Integrating Innovation at Every Level of the hotel



**Connectivity augments our core values of guest satisfaction, operational and energy efficiency** Typically, a hotel owner would have to go to 2 or 3 different providers & face connectivity challenges.

# Computing architectures continue to evolve into multi-site, hybrid systems of centralized and edge

### **REGIONAL EDGE**

Large compute and storage located closer to the user (urban areas)

**CENTRALIZED CLOUD** 

Massive compute and storage located in remote areas

«----»

LOCAL EDGE Compute and storage near to where data is consumed



## Top challenges of edge solutions

### **Physical Security**





of data breaches are due to physical security <u>TrendMicro</u>

### Deployment



# 25 to 40%

reduction in field engineering costs due to pre-configuration <u>World Wide Technology</u>

### Management



# 25%

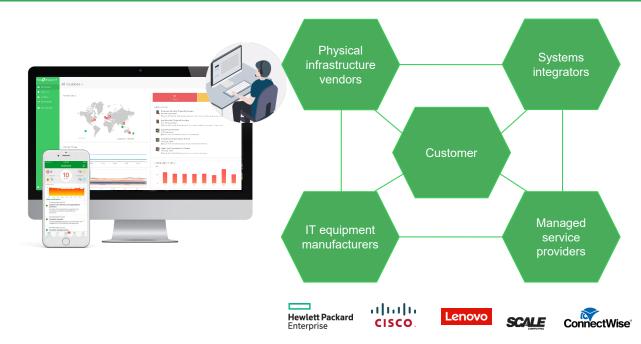
of IT staff have suffered a stress-related illness <u>IT Admin Survey</u>

# Answering the challenges

# Edge management software & services

### Ecosystem of partners

### Integrated systems





- Reference design and architecture
- Certified interoperability



## **EcoStruxure Micro Data Center**



Environment Description	<ul> <li>Large amounts of particulate</li> <li>Threat of water</li> <li>Heavy traffic / Machinery</li> <li>Not climate controlled</li> <li>Less secure</li> </ul>	<ul> <li>Occupied space (Noise)</li> <li>Semi climate controlled (not 24/7)</li> <li>Less secure</li> </ul>	<ul> <li>Purpose built space for IT</li> <li>Climate controlled</li> <li>Secure</li> </ul>
Applications	<ul> <li>Warehouse</li> <li>Manufacturing Floor</li> <li>Remote Sites</li> <li>Cell Tower</li> <li>Marine</li> </ul>	<ul> <li>Retail / Storefront</li> <li>Hotel</li> <li>Branch Office</li> <li>Airport</li> <li>Bank</li> </ul>	<ul><li>Network Closet</li><li>Small Server Room</li></ul>
			Life Is On Schneid

## Introducing the C-Series 6U Wall Mounted, Micro Data Center

Segments: Retail, Finance, Education, Healthcare, Industrial, Hotels

**Common Applications**: Network Closets, Retail Space, Branch Office, Hospital Rooms, Industrial Control Rooms, Warehouse Floors

- ✓ 6U of Rack Space
- ✓ Compact, Low-Profile form factor
- ✓ No Floor Space
- Supports equipment up to 30in (762mm)
- ✓ 250lb (113kg) weight load capacity
- ✓ Compatible with SmartUPS VRLA and Lithium
- ✓ Sleek Design
- ✓ Dust Filter and Integrated Fans

Vertical orientation validated with major IT vendors (HPE, DellEMC, Lenovo)



# Design Highlights

NetBotz HD Security Camera (optional)

NetBotz Intrusion Detection (optional) – on front, rear, and side panel

1U or 2U UPS (1kVA Lithium pictured)

NetBotz Temperature/Humidity Sensor (optional)

> *Not Pictured:* Replaceable MERV5/G3 Dust Filter

Easy Cabling Organization

3.5/1" (89/25mm) Cable Entry Knockouts (2) Brush Strip Panels (top and bottom)

Easy, Detachable Mount Wall Bracket

Integrated Fan Ventilation

*Not pictured:* Optional casters for floor standing

# EcoStruxure<sup>™</sup>

P

Time



## ... Ecostruxure IT Architecture

aC

**WW** 

 $(\Delta)$ 

IoT & Data Aggregation

On-Premise "Edge" Cloud (Compute, Storage, Networking) +

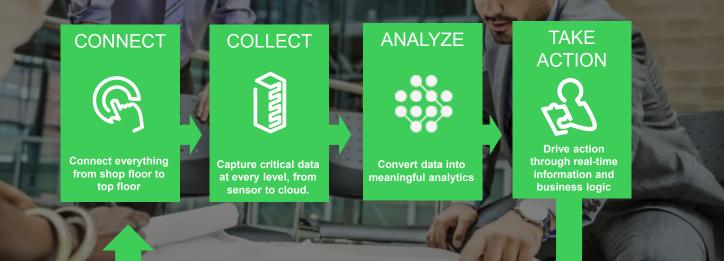
Micro Datacenter



Analytics, Storage & Monitoring

Life Is On Schneider

### The EcoStruxure Architecture maximizes the value of data Translating data into actionable intelligence and better business decisions



#### **CLOSE THE LOOP**

Life Is On



## **EcoStruxure IT...**

...simplifies local edge and distributed IT monitoring with EcoStruxure IT Expert



Centralized monitoring





Benchmarking



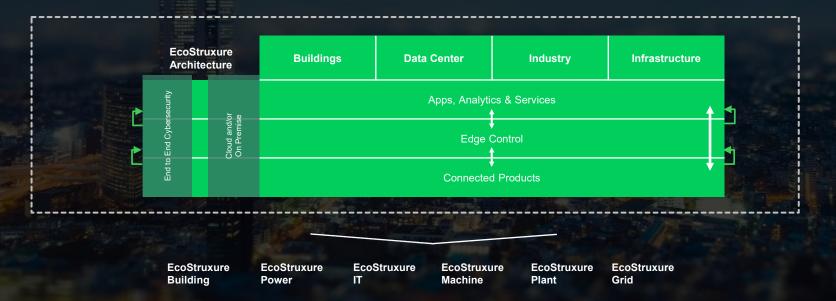
Assessments

Alarm consolidation

Data remains secure and private at every step of the user journey



# **Eco Eruxure**<sup>\*</sup> Powering the **DIGITAL** economy with one IoT-enabled architecture





## **Case:** EcoStruxure at an international Hotel chain

Decreased average active UPS faults from

70 to 10

Improved store stability by

82%

Allowing employees to focus on business returned over

3,600 Work hours

Easily manage global standards for security and settings to

**2,300** devices



# **APC offers a Complete Solution**



# Trusted solution for local Large Hotels and Resorts



Sensimar Royal Blue Resort & Spa (Panormos Rethymno)

- Peninsula Resort & Spa (Agia Pelagia)
- Blue Palace (Elounda)
  - Elounda Peninsula (Elounda)
- Sea Side Resort & Spa (Agia Pelagia)
- Athina Palace (Made)
- Aquila Porto (Rethymno)
- Aquila Atlantis (Heraklio)

# Life Is On Schneider